



INSPIRING INNOVATION
PENANG
SCIENCE CLUSTER

Penang Science Cluster
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PENANG SCIENCE CLUSTER PRIVACY POLICY

Revision History – Privacy Policy

Date	Remarks
28 December 2023	<ul style="list-style-type: none">• Draft – Creation

PENANG SCIENCE CLUSTER PRIVACY POLICY

Introduction

At Penang Science Cluster, we are committed to safeguarding the privacy and security of the personal data we collect from our participants, volunteers, beneficiaries, and website visitors. This policy details our practices in accordance with Malaysia's Personal Data Protection Act 2010 (PDPA).

Collection of Personal Data

We collect personal data from the following sources:

- Direct Interactions: Such as when you participate in our programs, use our services, or interact with our website.
- Automated Means: Through cookies and other tracking technologies on our website.

The types of personal data we may collect include:

- Name
- Contact Information: Including email, telephone number, and address.
- Identification Details
- Donation History
- Other Relevant Information: Pertaining to our services or programs.

Use of Cookies

- Enhancing Experience: Our website uses cookies to improve your interaction, analyze performance, and personalize content.
- Cookie Management: You have the option to accept or reject cookies, but note that this may affect website functionality.

Purpose of Data Collection

Your personal data is processed for:

- Donation Processes: Including processing and issuing receipts.
- Communication: To update you about our programs and activities.
- Legal Compliance: Adhering to legal and regulatory requirements.
- Service Improvement: Enhancing our offerings and services.

Disclosure of Personal Data

We respect your privacy and limit the disclosure of your personal data to:

- Legal and Regulatory Entities: As required by law.
- Service Providers: Assisting us in our operations.



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- With Consent: To entities when we have your explicit consent.

Transfer of Personal Data

- Cross-Border Transfer: Personal data may be transferred, stored, or processed outside Malaysia, where our servers or service providers operate.
- Compliance with Laws: We ensure adequate protection during such transfers, in line with applicable laws.

Marketing and Promotional Purposes

- With Consent: We may use your data for marketing, subject to your consent.
- Opt-Out Option: You have the right to opt-out of marketing communications at any time.

Data Security

Security Measures: We employ reasonable measures to protect your data from unauthorized access, alteration, or destruction.

Access and Correction

- Your Rights: You have the right to access and correct your personal data held by us.
- Contact for Requests: Please contact us at admin@pscpen.com for these requests.

Changes to Policy

- Updates: We may periodically update this privacy policy.
- Notification: Changes will be posted on our website.

Contact Us

Inquiries and Complaints: For any questions or complaints about your personal data, please contact us at admin@pscpen.com.